Snowflake Cortex Agents
From Ticket Backlogs to Instant Answers

Your dashboards weren't built for ad hoc questions. Your analysts are buried in requests. And your business users are stuck waiting. evolv helps you deploy Cortex Agents to automate complex analysis across structured and unstructured data – without needing SQL, a data ticket, or a week of back-and-forth.

What's holding you back

- Disconnected data – structured, unstructured, and nowhere near usable
- Semantic confusion – business terms don't match data terms
- No validation – answers feel wrong, and no one knows how to check
- Low adoption – users stick to old tools
- No prompt engineering – teams don't know how to ask the right questions

What success looks like

- Quantified time savings for data engineering teams
- Reduced tickets to data/IT orgs
- Higher satisfaction scores (e.g., NPS) from business users
- Seamless integration with existing tools and workflows
- Well-defined semantic models that match how users think
- Governance and change management embedded from day one

How evolv helps

evolv helps teams operationalize Cortex Agents to **deliver self-service analytics that go beyond dashboards**.

We build semantic **models that bridge business and technical language**, embed governance, and drive adoption through training and change management.

We don't just enable AI – we make it usable, trustworthy, and **aligned with how your teams work**.

Why evolv?

- **Semantic models built with business and technical teams** – answers make sense
- **Governance-first approach** to ensure trust, security, and adoption
- **Integrated with your existing tools** – no rip and replace
- **Focused on measurable outcomes** – time saved, tickets reduced, users satisfied
- **Deep Snowflake and Cortex expertise** to accelerate delivery and scale