

Prevent AI Infrastructure Downtime Before It Happens

Unify telemetry & service data to prioritize high-risk assets & protect SLA performance

Reactive maintenance increases downtime and erodes service margins in AI and hyperscale environments with zero tolerance for outages. Telemetry, service tickets, warranty records, and SLA data exist across IoT, ERP, and FSM systems but aren't unified into predictive risk scoring. Without prioritizing high-risk assets before failure, dispatch remains reactive and lifecycle revenue remains untapped.

What's holding you back

- Reactive maintenance increases downtime and compresses margin
- Telemetry and service data not normalized into unified dataset
- Predictive models not integrated into technician workflows
- SLA tracking disconnected from asset risk signals
- Installed base under-monetized for lifecycle revenue

What success looks like

- › 15–20% reduction in emergency dispatch and downtime
- › Higher NPS and SLA performance from proactive service
- › Increased lifecycle revenue through warranty and contract expansion
- › Technicians dispatched with predicted failure mode and parts

How evol helps



Unifies telemetry, service, and warranty data into a normalized asset health dataset with real-time risk scoring



Embeds predictive prioritization into dispatch workflows enabling technicians to act before failure



Connects SLA performance to asset risk providing visibility into margin protection and expansion opportunities

Why evol?

- **Experience** integrating IoT, ERP, and FSM systems into unified datasets
- **Proven frameworks** for embedding predictive models into field service workflows
- **Deep expertise** in SLA and margin analytics for service organizations
- **Track record** monetizing installed base through predictive maintenance programs