

Predict Litigation Risk at Claim Intake

NLP analyzes notes to route high-severity claims instantly

High-cost claims identified too late increase reserve volatility and duration. FNOL, notes, and medical data are siloed, NLP on adjuster notes is absent, and late severity signals create surprises.

What's holding you back

- Poor NLP accuracy on unstructured notes
- No clinician workflow integration
- Ignoring false positives
- Static models not retrained
- Junior adjusters miss litigation signals

What success looks like

- › Claim duration decreases 20%
- › Litigation rate decreases
- › Paid-incurred ratio improves (approx. 15 %)
- › Closure rate increases
- › Catastrophic claims escalated immediately

How evolV helps



Applies NLP pipeline to adjuster notes and medical data surfacing litigation risk at intake



Embeds scoring in clinician workflows with clear escalation protocols and continuous retraining



Implements model governance ensuring explainability and false-positive management

Why evolV?

- **Litigation prediction** expertise for claims
- **Proven** NLP and severity modeling frameworks
- **Transparent** models supporting reserve accuracy
- **Experience** reducing volatility and improving closure rates